



Date: 12/19/2018

ACTION REQUIRED: Cliffs at Keowee Springs Security Changes

Effective January 14, 2019 The Cliffs at Keowee Springs will be updating security and specifically gate access controls.

In order to provide you both secure and convenient access, **your personal ACTION is required prior to January 14, 2019 as follows:**

1. **NEW Vehicle Stickers** are available now and will be required. Please contact security either online at cpsgreenville.com/hoa-info to register your vehicles, or complete a form at the main gatehouse. Stickers will be available at the main gatehouse after you register.
2. **NEW Gate Access Devices** Owners will receive two free access cards, and extra cards may be purchased for \$35 each. Remote openers can be swapped for free and any additional ones are \$50 each. Devices can be requested from security via online requests at cpsgreenville.com/hoa-info, or by completing the required form at the main gatehouse. These devices are available for your convenience and not required for access by property owners.
 - a. Note 1: The current transmitters will no longer work effective 1/14/19.
 - b. Note 2: New transmitters and/or proximity cards purchased for Falls North and/or Keowee Vineyards will work beginning on 1/14/19 at Keowee Springs.
 - c. Note 3: Keowee Falls South is installing the same system, so by mid-January 2019 your transmitters and cards will allow access to any of our three lake communities.

Other key information points relative to the security changes

1. Each entry gate will have a phone system with keypad linked to the main gatehouse. Visitors, Contractors (home builders) and Vendors (all other service companies/personnel) will use this system for gate access approval. The default phone number for security is on or near each keypad.

2. Visitors, Vendors, and Contractors can use the phone keypads at each gate to contact property owners for access. The last four digits of the property owner's designated phone number can be entered on the entry gate keypad, whereby property owner upon receipt of call can enter a single digit entry on their phone keypad opening the gate.
3. Contractors are not required to buy devices, but if they choose to do so the cost is \$150 per year per device for 4 wheel vehicles and \$250 for more than 4 wheel. This price is for annual access and will be renewed each year based on their initial start date.
4. The "reader" for the proximity cards for scanning purposes is mounted near the keypad at each entry gate.
5. A summary of "Frequently Asked Questions" will be sent concurrently with this communication.
6. An "activation communication" will be mailed by [12/21/19](#) with instructions on the use of the new phone gate access system. This communication will provide instructions on the use of your phones and gate access for your visitors, contractors, vendors, etc.
7. All property owners can, and should, continue to provide security with regular vendor or visitor lists. These lists will be managed by security to comply with property owner requests.
 - a. Note: Property owners can recommend to vendors for them to register for gate access devices. Vendors can go to cpsgreenville.com/hoainfo to register and secure all gate access devices.
8. Gate access devices per property owner will be linked to the vehicle sticker program, i.e. one vehicle sticker – one device. Additional devices can be requested online and paid for/picked up at the main gatehouse.
9. Checks for the gate access devices should be made payable to: Keowee Springs POA and presented at the main gatehouse when you pick your devices.
10. The Architectural Review Board will communicate all changes to contractors regarding future gate access requirements and controls.
11. The POA will communicate to vendors, governmental services and others all changes regarding future gate access requirements and controls.
12. There will be no change to the process of allowing emergency vehicles property access.
13. The new transmitters are designed to NOT "pair"/connect to your in-vehicle "Homelink" or similar systems.
14. PLEASE direct all questions to Keowee Springs Security main gatehouse at [864-868-3547](tel:864-868-3547) or at Springs@amsvcs.com

Thank you in advance for your patience and registration efforts as we roll out this improved process.

Scott Carlton